## PATENT APPLICATION



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE RECE

In re Application of

Group Art Unit: TBA

en-Chung Kung et al.

Examiner: TBA

JUL 3 1 2001 Technology Center 2600

Serial No. 09/475,293

Attorney Docket No. 03493.82491

(IDS 1999-0304)

Filed: December 30, 1999

For:

ACTIVITY LOG FOR IMPROVED CALL EFFICIENCY

## SUBMISSION OF FORMAL DRAWINGS TO OFFICIAL DRAFTSMAN

**Assistant Commissioner for Patents** Washington, D.C. 20231

Sir:

Please substitute the attached 14 sheets of formal drawings depicting Figures 1-14 for the informal drawings filed with the patent application on December 30, 1999, in this matter.

It is believed that no fee is required. However, if a fee is required, please charge our Deposit Account No. 19-0733.

Respectfully submitted,

Date: July 27, 2001

By:

Thomas H. Jackson Reg. No. 29,808

**BANNER & WITCOFF, LTD** 

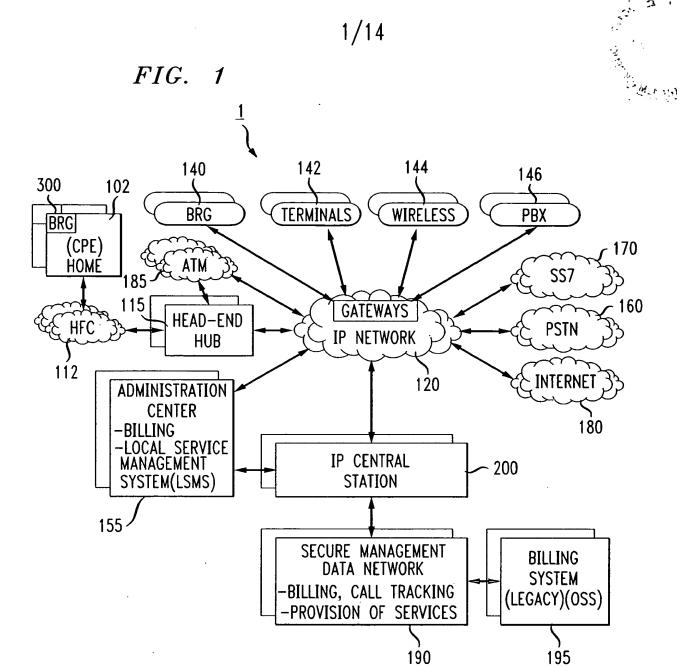
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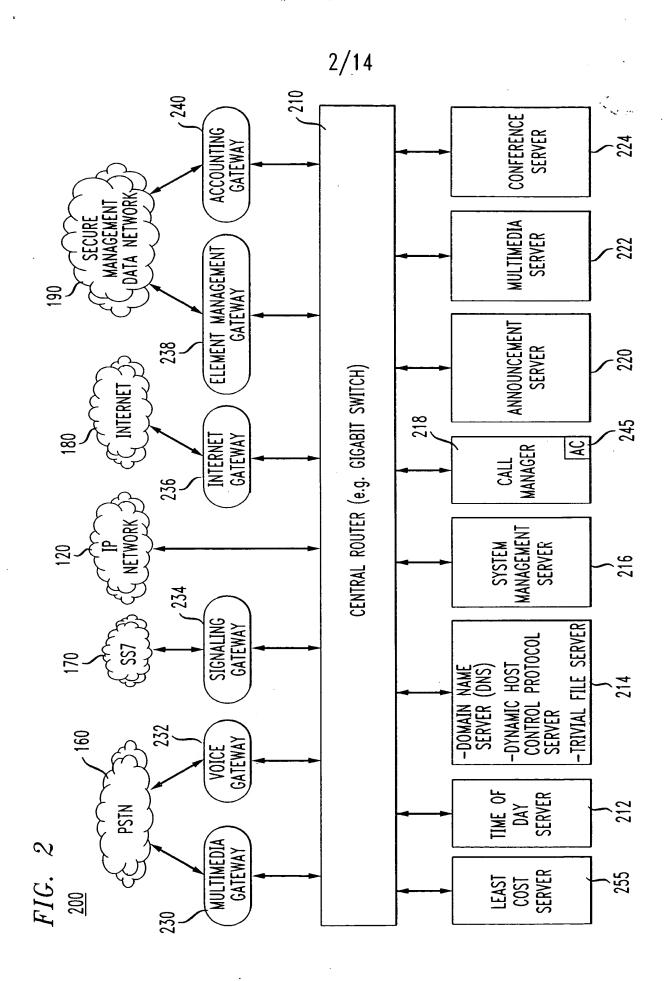
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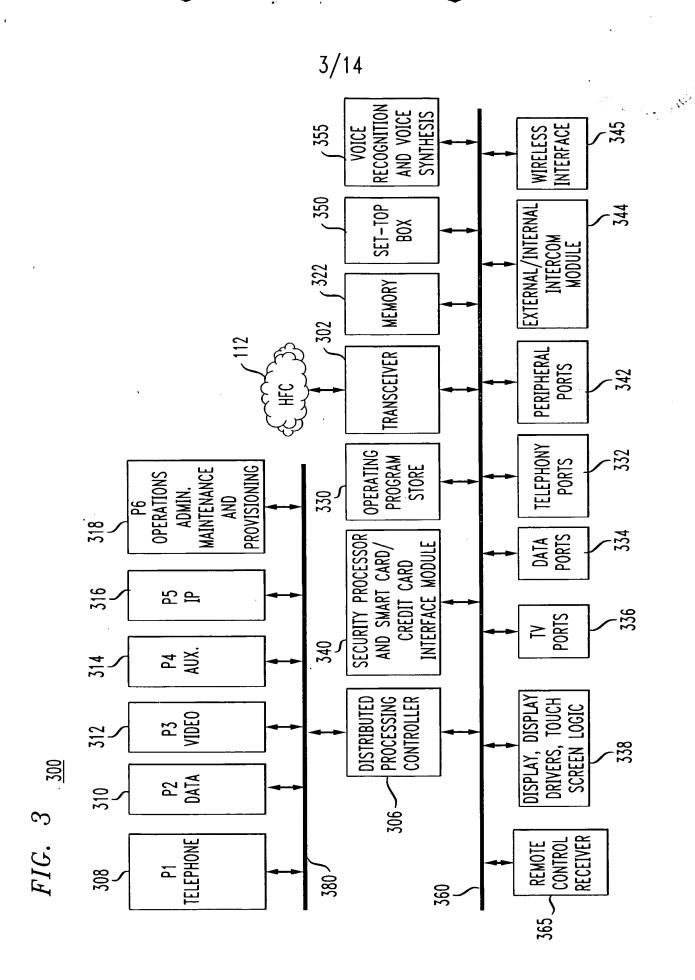
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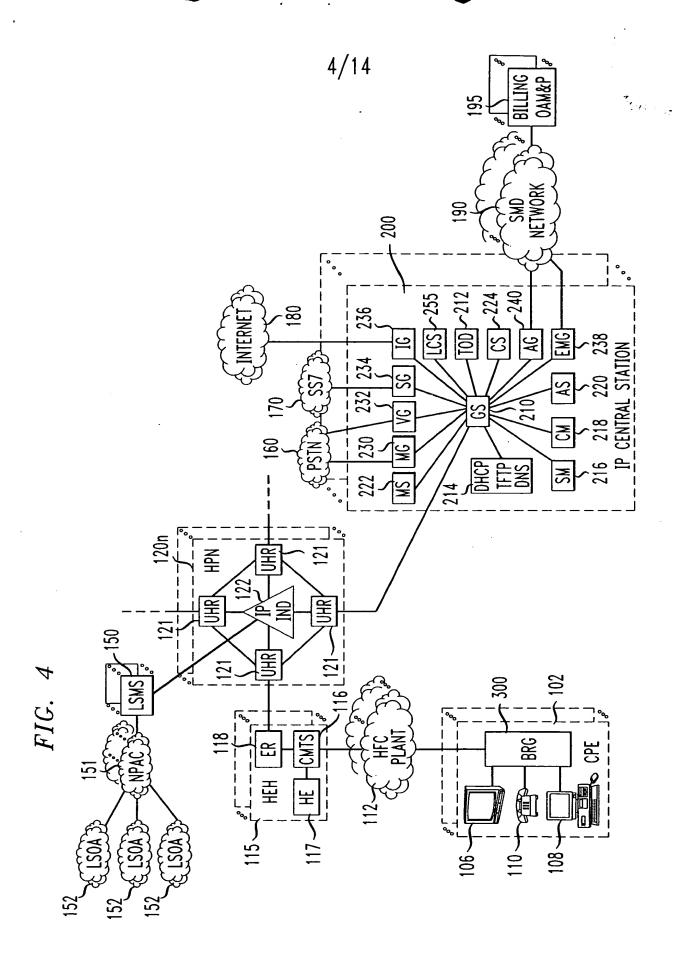
(202) 508-9100

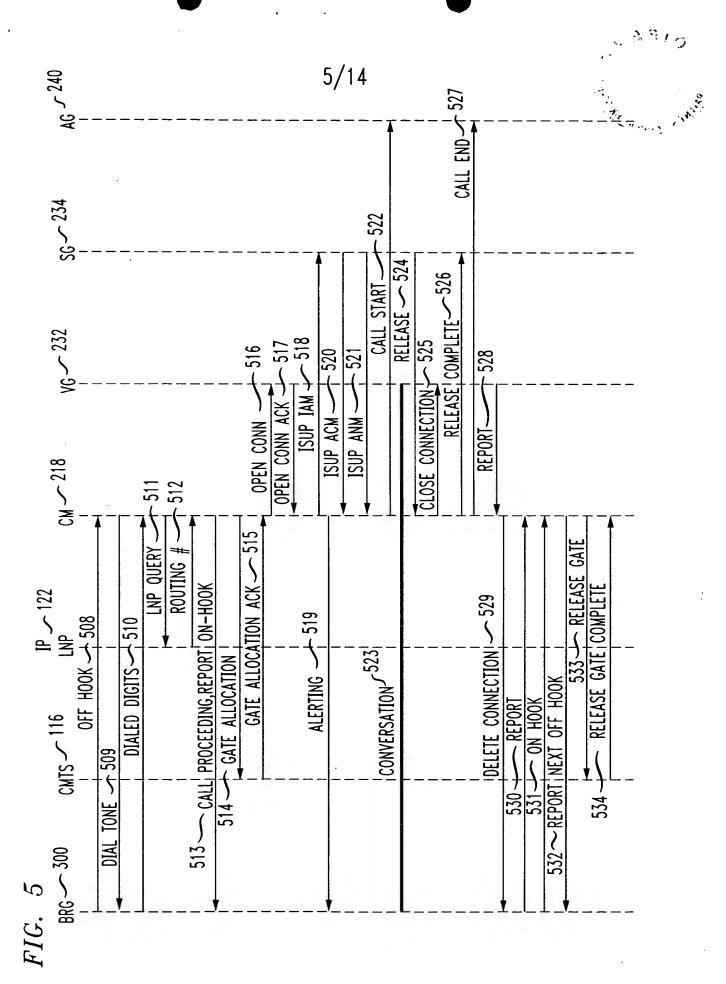
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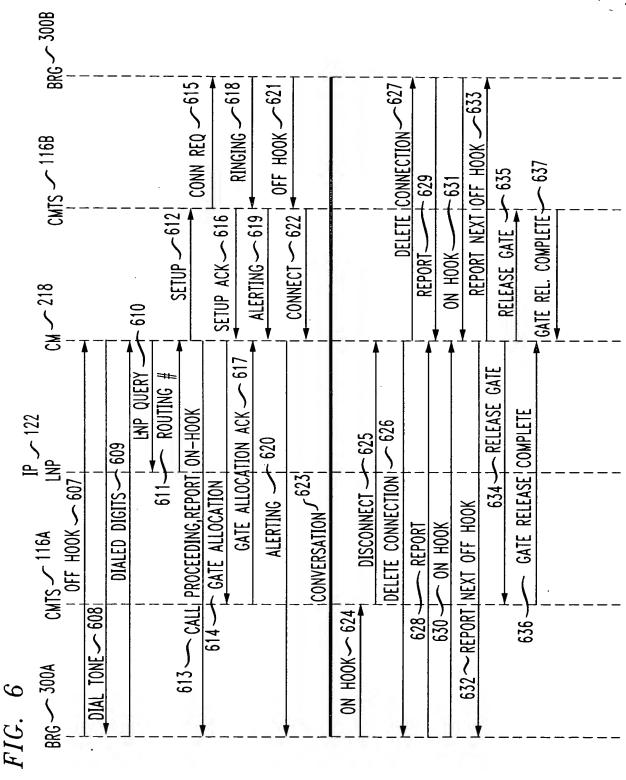


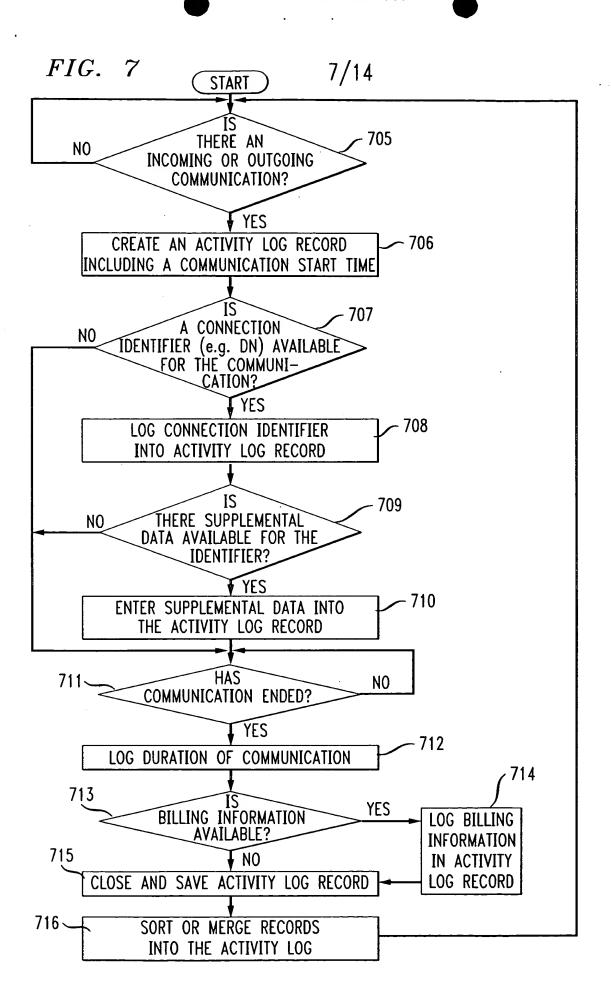


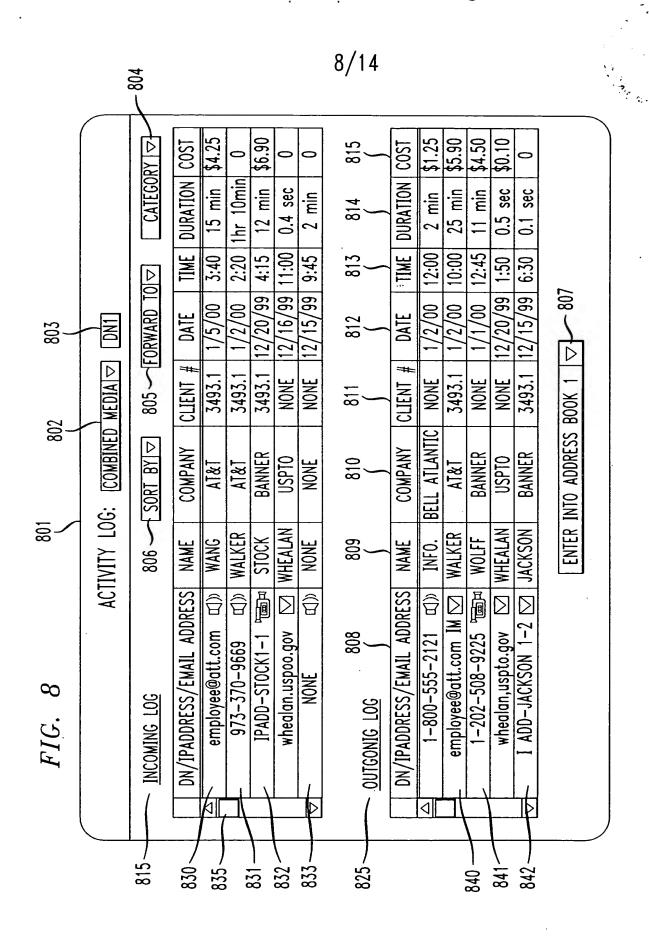




6/14

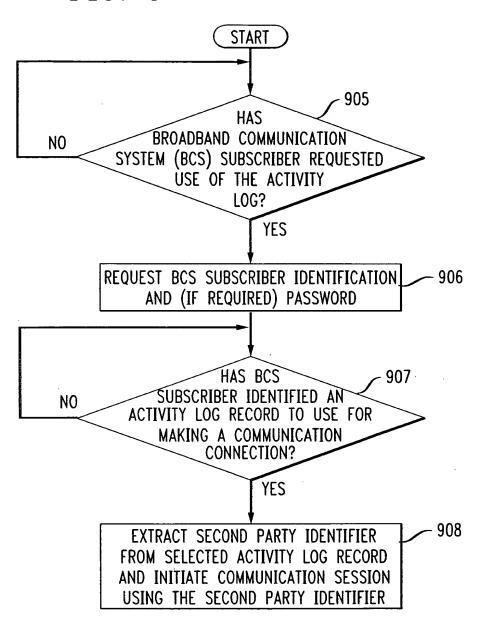


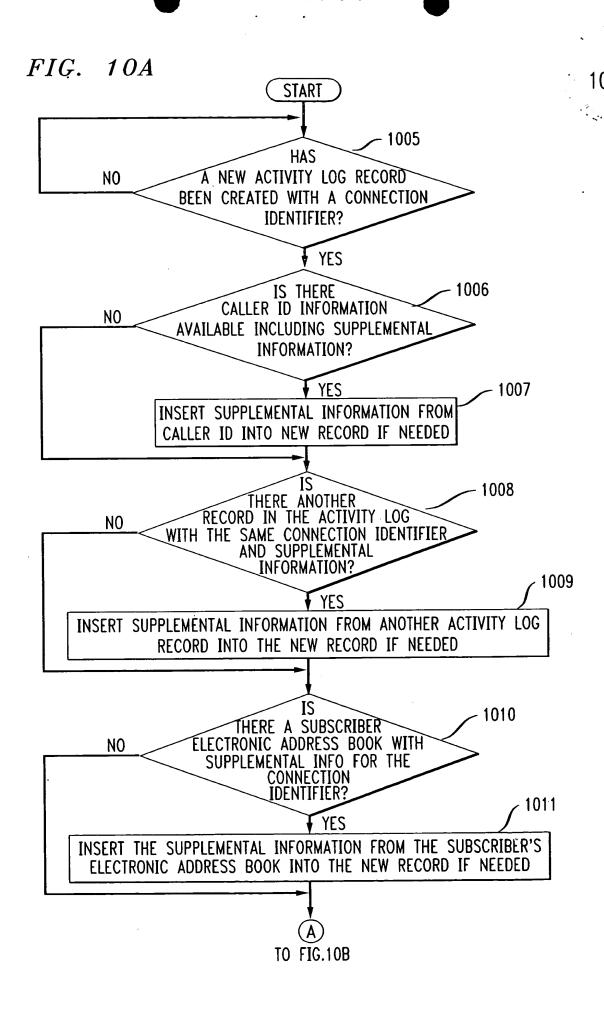




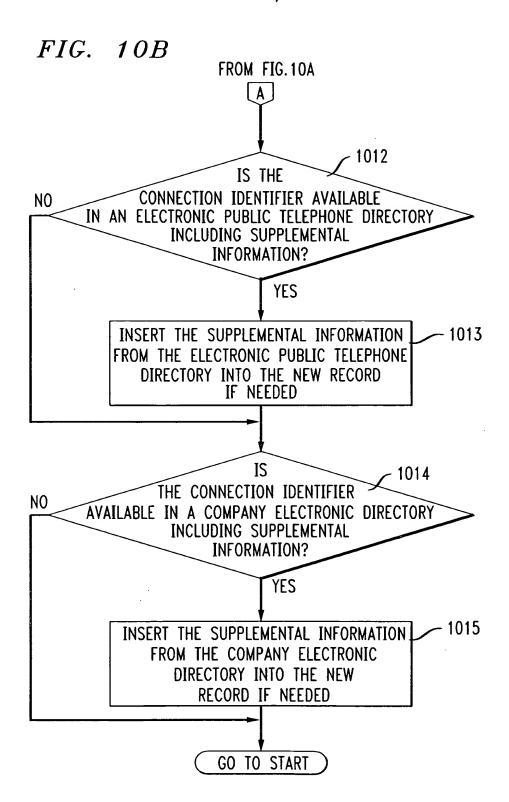
9/14

FIG. 9





11/14



12/14

FIG. 11

